

# Fees and charges schedule.

## Domestic transactions.



**Defence  
Bank**

Effective 3 June 2024.

This fees and charges schedule is an important document and provides you with information about the fees and charges for domestic transactions applicable to the accounts and facilities we offer. Where no fee is applicable to a service we offer that fact is also stated to assist you when comparing our fees with the fees of other organisations.

We have two fees and charges schedules, one for domestic transactions and the other for international transactions. You should read both schedules. You can obtain a copy of our fee schedule for overseas transactions via [defencebank.com.au](http://defencebank.com.au), by visiting your local branch or calling **1800 033 139**.

We also publish a brochure - 'Tips on Reducing your Banking Fees with Defence Bank', which can be obtained via [defencebank.com.au](http://defencebank.com.au).

### Personal account and transactional fees.

Transaction account fees.	Fee description.	Charge.
We currently offer the following transaction accounts:		
<b>Everyday Access.</b> <b>Mortgage offset.</b>	Domestic online, over the counter and EFTPOS transaction Fees (based on number of transactions).	Free  You may make an unlimited number of domestic transactions on your account free of charge.
<b>Pension Saver.</b> <b>Cadet Saver.</b> <b>Teen Saver.</b>	Monthly/Periodic account keeping Fees.	Free  There is also no minimum deposit requirement.
<b>Kids Club.</b> <b>iSaver.</b> <b>Max eSaver.</b> <b>Salute.</b> <b>Cash Management</b> (closed to new accounts). <b>Flexi Saver</b> (closed to new accounts).	Other Access Fees.	The fees applicable are set out below and include non-major Bank ATM fees.

Card fees in Australia.	Fee description.	Charge.
<b>Replacement Visa card</b> (in Australia).	When you request that we replace your Visa card.	Free
<b>Declined EFTPOS transactions</b> (insufficient funds).	The fee charged by us when you seek to make an EFTPOS transaction but your request is declined due to insufficient funds in your account.	\$1.50

Using ATMs.	Fee description.	Charge.
<b>Defence Bank ATMs.</b>	Where you withdraw cash or make a balance enquiry.	Free
<b>Other Australian ATMs and balance enquires.</b>	Where you withdraw cash, or make a balance enquiry.	Free - at major banks; and \$ATM direct charge. <sup>1</sup>
<b>Declined transactions at an ATM.</b>	The fee charged when you seek to withdraw cash from an ATM but your request is declined due to insufficient funds in your account.	\$0.50

<sup>1</sup> The ATM direct charge fee which is levied by the ATM Operator will be displayed on the ATM screen.

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Ultimate Package fees.	Fee description.	Charge.
<b>Ultimate Package fees.</b> For benefits refer to defencebank.com.au.	Package Fee.	\$380.00 per annum

  

General and miscellaneous fees.	Fee description.	Charge.
<b>Term deposit</b> early withdrawal fee.	Payable when you request redemption of a term deposit prior to its maturity date. Note that a reduced rate of interest may also apply (refer to term deposit conditions).	\$30.00
<b>Statement fees.</b>	Statements of accounts are issued 6 monthly or monthly where you have a line of credit or overdraft facility with us.	Free
	Where you request monthly statements.	\$2.00
<b>Dishonour fee.</b>	Charged when we decline a direct debit request due to insufficient funds.	\$10.00
<b>Auto transfer/BPAY dishonour fee.</b>	Charged where there are insufficient funds in your account when the Auto Transfer or BPAY payment is due to be made.	\$10.00
<b>Overdrawn/over limit fees.</b>	Charged: <ul style="list-style-type: none"> <li>Each time your account is overdrawn or your credit limit is exceeded without authorisation, by more than \$50.00.</li> <li>On each subsequent debit transaction while your account is overdrawn or your credit limit has been exceeded, by more than \$50.00.</li> </ul>	\$10.00
<b>Dormant fee.</b>	This fee may be charged in certain circumstances when your membership is redeemed by us due to non-activity of more than 12 months. The maximum annual fee that applies is:	\$20.00
<b>Bank@Post™.</b>	For each cheque deposited through the Bank@Post system and subsequently dishonoured.	\$21.72
<b>Cash handling fee.</b>	Charged for handling notes and coins for business transactions.	
	Up to \$500.	\$5.00
	Over \$500.	2% of value of cash handled.
<b>Record search fee.</b>	Charged where you request we search our records and retrieve documents.	\$50 per hour plus out of pocket expenses.
<b>Same day transfers (via Swift/RTGS).</b>	Charged when funds transferred via Swift/RTGS (same day).	
	Outward bound.	\$11.80
	Inward bound.	\$6.80

We may change our fees and charges from time to time.